रक्षालेखानियंत्रककाकार्यालय, गुवाहाटीउदयनविहार, नारंगी, गुवाहाटी-781171
OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS
UDAYAN VIHAR, NARANGI, GUWAHATI: 781171.
ई-मेल/*e-mail:cda-guw@.nic.in* फैक्स/FAX:0361-2640204
फोन/Ph: 0361-2640394, 2641142.

No.DDP/I/NPS/18/Order/Vol-XXXIV Dated: 21 /06/2023

To

All PAOs of NPS,
Under Audit Jurisdiction of CDA, Guwahati

Sub: Obtaining feedback on various changes in CRA system to strengthen the NPS operations

Ref: (i) HQrs office letter no. NPS-CORR/10/2020-NPS dated 21/06/2023
(ii) PRFDA letter no. PFRDA/17/01/03/0006/2017-SUP-CRA dated 12/06/2023 (Copy enclosed)

Please refer to PFRDA letter and in pursuance of HQrs Office letter cited above vide which feedback of this organization is invited regarding five action points in order to strengthen the CRA system, data accuracy and due diligence to be undertaken by the nodal offices and to enhance the efficiency and mitigate operational risk.

2. In this context, it is requested to provide feedback on the suggestions mentioned in PFRDA letter within 26/06/2023 in order to forward a consolidated feedback of this organization to HQrs Office.

3. Please accord "TOP PRIORITY".

Encl: As above

-Sd
Sr. Accounts Officer (NPS Cell)

Copy to:
The Officer-in-Charge
IT & SW (Local) : With a request to upload the same on CDA, Guwahati website.

Sr. Accounts Officer (NPS Cell)

हर कदम देश के नाम"

कार्यालय , रक्षा लेखा महानियंत्रक

उलान बटार रोड, पालम, दिल्ली छावनी-110010

OFFICE OF THE CONTROLLER GENERAL OF DEFENCE ACCOUNTS

Ulan Batar Road, Palam, Delhi Cantt.- 110010

Phone: 011-25665723 Fax: email: nps.cgda@nic.in

No. NPS-CORR/10/2020-NPS Dated: 21.06.2023

To

All PCsDA/ PCA (Fys)/CsDA

Subject: Obtaining feedback on various changes in CRA system to strengthen the NPS operations .

Reference: PFRDA letter no. PFRDA/17/01/03/0006/2017-SUP-CRA dated 12.06.2023 (copy enclosed)

Please refer to PFRDA letter cited above vide which feedback of this department is invited regarding five action points in order to strengthen the CRA system, data accuracy and due diligence to be undertaken by the nodal offices and to enhance the efficiency and mitigate operational risk.

2. In this context, it is requested to provide feedback on the suggestions mentioned in PFRDA letter within 28.06.2023 in order to forward a consolidated feedback of this department to PFRDA.

3. This issues with the approval of Sr. Dy. CGDA (NPS).

Encl: As above.

Accounts Officer (NPS)

पेंशन निधि विनियामक और विकास प्राधिकरण
PENSION FUND REGULATORY AND DEVELOPMENT AUTHORITY

File No. PFRDA/17/01/03/0006/2017-SUP-CRA 12.06.2023

To,

The Joint CGDA,
Ministry of Defence, Ulan Batar,
Rao Tularam Marg, Sport View, Palam,
New Delhi-110010

Subject: Obtaining feedback on various changes in CRA system to strengthen the NPS operations

Dear Sir/Madam,

This is with reference to implementation of system and process of Central Recordkeeping Agency (CRA) in implementation of NPS in Govt. offices. In order to strengthen the CRA system, data accuracy and the due diligence to be undertaken by the nodal offices and to enhance the efficiency and mitigate the operational risk., a meeting was held on 02.06.2023 under the chairmanship of Controller General of Account (CGA), wherein, the following action points were suggested:

i. **Name Change and Service Records:** Name changes should be allowed only once for employees, and it is essential to update the service records accordingly. It is mandatory for employees to upload documentary evidence of their name change directly into CRA system.

ii. **Mandatory Information for NPS Registration:** During NPS registration, it is crucial to collect essential information from employees. email addresses, PAN and mobile number are mandatory fields in the registration process. It is also important that each employee has a unique email and mobile number associated with their NPS account, enabling effective communication and authentication.

iii. **Salary Account and Associated Bank Account:** It is advisable to make the associated bank account of an employee their salary account under NPS. By linking the salary account with the government payroll system, the disbursal of salaries, NPS contribution, exit proceeds and other financial benefits can be streamlined reducing the need for manual intervention of changing the bank acct at the time of exit.

बी–14/ए, छत्रपति शिवाजी भवन, कुतुब संस्थागत क्षेत्र, कटवारिया सराय, नई दिल्ली–110016
दूरभाष : 011–26517501, 26517503, फैक्स : 011–26517507, वेबसाईट : www.pfrda.org.in
B-14/A, Chhatrapati Shivaji Bhawan, Qutub Institutional Area, Katwaria Sarai, New Delhi-110016
Phone : 011-26517501, 26517503, Fax : 011-26517507, Website : www.pfrda.org.in

iv. **Mandatory Email Requirement for NPS Registration:** To establish effective communication channels and facilitate digital processes, email addresses mandatory during NPS registration. This will enable timely communication of important updates, notifications, and other relevant information to employees, ensuring they stay informed about their NPS and related matters.

v. **Oversight Authority Approval for Date of Birth(DoB) and Date of Retirement (DoR) Changes:** Change in DoB and DoR should never be allowed but only in exceptional cases with oversight authority's approval. This additional level of scrutiny will ensure that any modifications to the DoB and DoR are made only in exceptional circumstances and with proper justification.

2. Further, it was advised by the CGA that before implementing the suggested changes, feedback from Central Govt. ministries may be obtained. Accordingly, your office is being requested to provide feedback on the suggestions as mentioned above, within 30 days from the issuance of this letter.

Yours Sincerely,

(Vikas Kumar Singh)
Chief General Manager