No.GAU/EDP/BHAWAN/31/Vol-I1 Office of the CDA, "Udayan Vihar", Narangi, Guwahati-781 171 Date: 22-06-2018.

To

All AAO BSO Offices All AO GE Offices dealing with Project Bhawan.

Subject: Timely uploading of correct data pertaining to recovery

of rent and allied charges of Army Officers.

All the AAO BSOs offices generated rent and allied charges through project Bhawan and uploaded on the website of PCDA(O) Pune. It has been intimated by PCDA (0) Pune that there is considerable delay in forwarding of the online Occupation, Vacation reports as well as the quarterly statements of water and electricity. The delay in this regard is leading to numerous grievances from the Army Officers due to continued deduction of rent for old duty station. The quarterly bills for water and electricity charges are not being forwarded in a timely and phased manner. In many cases the bills for two or more quarters are being clubbed and forwarded at a time. This results in bulk recovery and consequent grievances from the Army Officers. There is a delay of more than 23 months in raising the bills, which needs to be attended immediately so that the rent bills and occupation vacation returns are submitted by the following month/ quarter.

In many cases, the online bills are received quoting incorrect particulars of Army Officers like incorrect CDA A/C number, incorrect personal number etc. In some cases refund bills are received without indicating period. All such data get rejected for resubmission. In many cases the rejected data is not being resubmitted promptly after necessary corrections.

It is therefore requested to accord utmost priority for uploading of correct data pertaining to recovery of rent and allied charges of Army Officers in proper timing so that grievances of the Army Officers can be avoided. Further, all necessary checks may please be carried out by your office to avoid rejections and consequent delays.

The issues as mentioned above may be addressed precisely and meticulously to avoid adverse comments from HQrs Office/ Army authorities with utmost priority.

Detailed list of AAOBSO wise bill status is provided as an ANNEXURE to this letter.

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(Dr. K Lalbrakchhunga)

## 4. . CD A Guwahati

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31/12/2017	21/12/2017		30/09/2017		31/12/2017		26/03/2018	